

Identification and proof of address – Personal account



We need to collect some information about your identity and address. This information is required by law and is to help keep you safe. You can provide us with identification and proof of address in a number of different ways. Here are some of your options.

If you are unable to provide originals, you can use a trusted referee for certification.

What ID can I use?

One of the following: (must be current)

- New Zealand driver licence (must be able to be verified electronically by Westpac)
- New Zealand passport (must be signed)
- Foreign passport (must be signed)
- New Zealand firearms licence
- New Zealand refugee travel document
- New Zealand emergency travel document

OR

- Bring in your birth certificate with your KiwiAccess or SuperGold card.

If you do not have any of the above, please get in touch with us on **0800 400 600** to discuss your options.

All of the above ID documents must be:

- Clear, legible, a good likeness, not defaced or mutilated;
- valid (signed where applicable and not cancelled)
- translated to English where applicable
- original and sighted by a Westpac staff member or trusted referee.

Children

To open accounts for someone under 18 years old, you'll need to provide ID as their Parent, Guardian or other family member along with one of the following to verify their identity:

- Birth certificate
- New Zealand or overseas passport
- New Zealand driver licence (must be able to be verified electronically by Westpac).

If you are unable to provide one of the above, please contact us and we will work with you on alternative options.

What do I need for proof of address?

One of the following dated in the last 12 months that is addressed to your name and has your residential address listed on it:

- Utility bill
- statement/correspondence from another financial institution (not issued by Westpac Group)
- insurance policy document (not issued by Westpac Group)
- unexpired rental or tenancy agreement
- Other – If you are unable to provide any of the above, please contact us to discuss what other documents may be acceptable.

Is there anything else I need to bring?

In some cases, we may need to ask you for more information before opening your account such as details of your source of funds or wealth. If you are a foreign tax resident in any country(s) other than New Zealand, please bring your foreign tax identification number(s) as well. Please contact us on **0800 400 600** to check if there is anything additional you need to bring into your local branch, or if you'd like to make an appointment at a branch to open an account.

If you're bringing in copies of any documents, you'll need to get them certified by a Trusted Referee beforehand. Any documents in another language will need to be translated to English by an approved provider. Information on Trusted Referees and approved translation services can be found [here](#).